dms

Keep Your Business Safe with Incident Management from DMS

A cyberattack can strike when you least expect it. As much as we hate to say it, the truth is that no security solution is 100% guaranteed to protect you from IT incidents. It's a fact: 75.6% of organizations have encountered at least one successful cyberattack within the past 12 months. If you aren't prepared, an attack can cripple your business permanently. Aside from immediate costs and reputational damage, you risk leaving open a security hole that can be exploited by other cyberattacks. So if you can't completely prevent an attack, what can you do?

You can utilize an incident management solution. Having an incident management solution with DMS means that you will have seasoned IT veterans on your side to assist you, should an IT security breach occur. The IT breach is handled in three distinct steps. Each is critical in helping your company spring back to full operational capacity as soon as possible.

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The Response

Response time is critical in the event of a data breach. With every passing minute, your business suffers an increased amount of damage. A whopping 90% of point-of-sale intrusions see data exfiltration within mere minutes of compromise. Obviously, having proper security features within your network means that you can slow down the spread of the cyberattack for a longer period of time. However, it must still be dealt with once it is in your systems.

Leveraging an incident management solution with DMS means that you'll be perfectly prepared for a breach. Our skilled team of

IT experts will deploy within one hour of the data breach being reported. These experts will work tirelessly to find the threat within your network and eliminate it completely. They will run subsequent scans and ensure that the threat is totally removed from within your systems. Once the threat is gone, the next phase of incident management begins.

The Recovery

Being hit by a cyberattack can be extremely damaging to an organization. Common side effects may include periods of downtime (ouch), loss of critical company data (double ouch), and large amounts of reputational damages (*super* ouch). A joint study conducted by Forbes Insight and IBM finds that 46% of companies have suffered reputational damages from a data breach. Your partners and customers will look to see how your business handles a serious IT incident. Having an incident management solution in place shows that you are seriously dedicated to protecting company data. You must keep in mind that it's not just your data that you're protecting, **but also that of your clients**.

Our recovery process starts with assessing the damage done by the cyberattack. For example, if the incident at hand is caused by ransomware, we begin by taking stock of all the files infected by the virus. Once we have a proper grasp on the scope of the infection, we move towards attempting decryption of the files.

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If the decryption of these files is unfeasible, we move on to restoring files from a backup. Ransomware is only one of the many incidents that could strike your business. Regardless of the incident type, we will always work towards getting you back up and running as soon as possible.
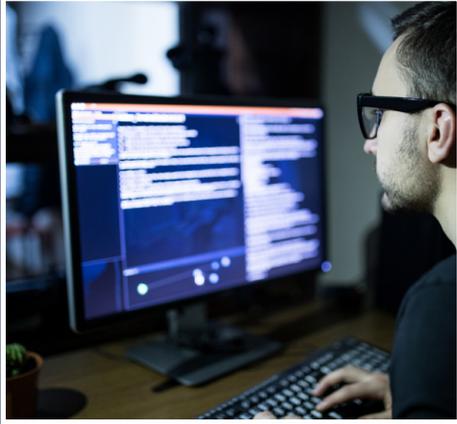
The Research

At this stage of incident management, your company is back up and running normally. However, it's not enough to simply deal with the infection. Though you may be safe and sound now, we're still working hard behind the scenes to study the security gap that was exploited by the cyberattack. After all, if just one attack can get through, what's stopping the others from doing the same?

Our skilled team of IT experts will utilize cutting-edge technology that will close the security gap in your infrastructure. It will also analyze the cyberattack and learn from it, finding ways to combat it in future encounters. By researching post-attack data, we can prevent future attacks from ever happening in the first place.

Be Ready at All Times with DMS

Our three steps are the key to your organization's success after a dangerous cyberattack. When it comes to incident management, you can trust DMS to get the job done right., We're industry professionals with many years of experience, and we'll help you mitigate all damage caused by an IT incident. Ready to partner with us? We're ready whenever you are.